

Kentucky Revenue Cabinet



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Paul E. Patton, Governor • Dana B. Mayton, Secretary • Frankfort, KY 40620 • (502) 564-4592

FOR IMMEDIATE RELEASE

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KRC OFFERS EXTENDED HOURS FOR INDIVIDUAL INCOME TAX ASSISTANCE

FRANKFORT, KY (April 7, 2003) -- The Kentucky Revenue Cabinet (KRC) is providing extended individual income tax assistance service by telephone through the filing deadline of Tuesday, April 15, 2003. Taxpayers needing assistance should call (502) 564-4581. This telephone line is open weekdays from 8 a.m. EST to 6:00 p.m. EST to assist individuals with preparing their individual income tax returns. KRC provides general information and answers to technical questions.

During this period, in-person/one-on-one assistance in preparing 2002 Kentucky individual income tax returns is available weekdays at any of the ten KRC's taxpayer service centers (TSCs) during regular hours from 8:00 a.m. until 4:30 p.m. local time. Individuals needing this type of assistance must bring completed copies of their 2002 federal income tax return with all accompanying federal schedules.

On Tuesday, April 15, 2003, the KRC will extend telephone and in-person assistance at each TSC until 6:00 p.m. local time.

Taxpayers who wish to check the refund status of a filed 2002 Kentucky return should call KRC's Automated Refund and Tax Information System (ARTIS) at (502) 564-1600, rather than KRC's taxpayer assistance line. ARTIS is available 24 hours a day and 7 days a week. All you need is the social security number shown first on the return and the whole dollar amount of the refund.

See attached sheet for the KRC TSC phone number and address for your specific area.

KENTUCKY REVENUE CABINET
TAXPAYER SERVICE CENTERS

Ashland, 41101-7670

134 16th Street
Telephone: (606) 920-2037
Fax: (606) 920-2039

Bowling Green, 42104-3278

201 West Professional Park Court
Telephone: (270) 746-7470
Fax: (270) 746-7847

Central Kentucky

200 Fair Oaks Lane, First Floor
Frankfort, KY 40620
Telephone: (502) 564-4581
Fax: (502) 564-8946

Corbin, 40701-6188

15100 North US25E
Suite 2
Telephone: (606) 528-3322
Fax: (606) 523-1972

Hopkinsville, 42240

181 Hammond Drive
Telephone: (270) 889-6521
Fax: (270) 889-6563

Louisville, 40202-2446

620 South Third Street
Suite 102
Telephone: (502) 595-4512
Fax: (502) 595-4205

Northern Kentucky

Turfway Ridge Office Park
7310 Turfway Road, Suite 190
Florence, KY 41042-1385
Telephone: (859) 371-9049
Fax: (859) 371-9154

Owensboro, 42302

401 Frederica Street
Building C, Suite 201
Telephone: (270) 687-7301
Fax: (270) 687-7244

Paducah, 42001-4024

2928 Park Avenue
Clark Business Complex, Suite G
Telephone: (270) 575-7148
Fax: (270) 575-7027

Pikeville, 41501-1275

Uniplex Center
126 Trivette Drive, Suite 203
Telephone: (606) 433-7675
Fax: (606) 433-7679